



COMMONWEALTH of VIRGINIA

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COMMISSIONER

DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES

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MEMORANDUM

To: All Licensed Providers

From: Jae Benz, Director, Office of Licensing

Date: July 18, 2025

Subject: Updates to Priority Service Categories and Review Timelines

Dear Providers,

The Virginia Department of Behavioral Health and Developmental Services (DBHDS) remains committed to aligning service delivery with evolving community needs and strategic state initiatives. As part of this ongoing effort, we have revised the classification of priority services to better reflect areas of critical need across the Commonwealth. Establishing a priority review process enables DBHDS to focus limited licensing resources on those services that are most needed in the Commonwealth.

Updated Priority Service Categories

Effective July 30, 2025, the following classifications will apply:

- **Priority 1 Services:** These are essential services with a significant unmet need statewide. DBHDS will prioritize the development and licensing of these services.
- **Priority 2 Services:** These services are adequately available in some areas but still benefit from continued development.
- **Non-Priority Services:** These services do not align with current Commonwealth priorities or are already sufficiently available throughout Virginia. There may be exceptions to this, for example, if there are currently only 16 residential beds available for DD Residential Group Home Services for Adults in Charlottesville, the agency may choose to prioritize development of a group home in that area to address the shortage.

A detailed list of services by priority level is at the end of this memo.

Implications for Applicants of Non-Priority Services

Applications for non-priority services will be placed on a waitlist upon receipt. These applications will be reviewed in the order received but may experience significant delays. Once pulled from the waitlist and

assigned to a policy review specialist, they will proceed through the same review process as priority applications. However, due to time spent on the waitlist, licensure may not occur within 90 days of submitting a completed application.

For Applicants Currently on the Waitlist or Under Policy Review

Applicants who have submitted a complete application by July 30, 2025, and those who are already under policy review will continue through the established review process. It is critical to respond to any deficiency letters within the designated timeframe. Failure to respond may result in application closure, requiring submission of a new application.

Review Timelines

DBHDS is committed to minimizing administrative burden while focusing resources on the Commonwealth's most needed services. To support this goal, the licensing process for Priority 1 and Priority 2 Services has been streamlined to ensure review and potential licensure within 90 days of a complete application submission. As part of the Department's updated application review process, the Office of Licensing has established the following timelines for assigning applicants to policy review: Priority 1 services will be assigned within 5–10 business days; Priority 2 services within 21 business days; and for non-priority services, at least one applicant will be removed from the waitlist and assigned to policy review each month. These timeframes are intended to ensure timely access to critical services while supporting effective workload management.

Next Steps for Providers

- Review the updated service priority list.
- Assess how your agency's services align with the revised priority categories.
- If you have submitted an application for a non-priority service and wish to apply for a Priority 1 or 2 service, you must withdraw your current application from the waitlist before submitting a new application.

If you believe your locality does not have sufficient access to a non-priority service (i.e., a "service desert" with inadequate capacity to meet demand), you may submit supporting data to the appropriate Assistant Commissioner based on the service type: Developmental Services, Behavioral Health Services, Crisis Services, or Provider Management.

Submitted data will be reviewed to determine whether reclassification or prioritization is warranted based on demonstrated need. Any decision to revise the application priority status will be communicated to the Office of Licensing.

We thank you for your continued partnership in serving Virginia's communities and advancing behavioral health priorities across the Commonwealth. For any questions, please contact your assigned licensing specialist via the Provider Portal.

Service-Program ID	Description	Priority Level
01-001	DD Residential Group Home Service for Adults	Non-Priority
01-003	MH Residential Group Home Service for Adults	Non-Priority
01-004	DD Residential Crisis Stabilization Group Home Service - REACH for Adults	Non-Priority
01-005	DD Residential ICF-IID Service for Adults	Non-Priority
01-007	Brain Injury Residential Treatment Service for Adults	Priority 2
01-011	DD Residential Supervised Living Service for Adults	Priority 2
01-012	MH Residential Supervised Living Service for Adults	Priority 2
01-019	MH Crisis Stabilization Unit Service for Adults (Region IV -non-priority)	Priority 2
01-020	MH Crisis Stabilization Unit Service for Children and Adolescents	Priority 2
01-036	DD Residential Respite Service for Adults	Priority 2
01-041	DD Residential Crisis Stabilization GH Service - REACH for Children and Adolescents	Non-Priority
01-043	SA Residential Clinically Managed High-Intensity Service - ASAM Level 3.5 for Adults	Priority 2
01-044	SA Residential Specific High-Intensity Service - ASAM Level 3.3 for Adults	Priority 1
01-045	SA Residential Clinically Managed Low-Intensity Service - ASAM Level 3.1 for Adults	Priority 2
01-046	MH Residential Treatment Service for Adults	Non-Priority
02-004	DD Center-Based Respite Service	Non-Priority
02-006	DD Center-Based Day Support Service for Adults	Non-Priority
02-007	DD Center-Based Day Support Service for Children and Adolescents	Priority 2
02-008	DD Non-Center-Based Day Support Service for Adults	Priority 1
02-009	DD Non-Center-Based Day Support Service for Children and Adolescents	Priority 1
02-011	MH Center-Based Psychosocial Rehabilitation Service for Adults	Priority 2
02-019	MH Center-Based Partial Hospitalization Service for Adults	Priority 2
02-029	MH Therapeutic Day Treatment Service for Children and Adolescents	Non-Priority
02-032	MH Center-Based Partial Hospitalization Service for Children and Adolescents	Priority 2
Service-Program ID	Description	Priority Level

02-033	SA Center-Based Partial Hospitalization Service - ASAM Level 2.5 for Adults	Priority 2
02-034	SA Center-Based Partial Hospitalization Service - ASAM Level 2.5 for Children & Adolescents	Priority 1
02-035	SA Center-Based Intensive Outpatient Service - ASAM Level 2.1 for Adults	Non-Priority
02-036	SA Center-Based Intensive Outpatient Service - ASAM Level 2.1 for Children and Adolescents	Priority 2
02-037	MH Center-Based Intensive Outpatient Service for Adults	Priority 2
02-038	MH Center-Based Intensive Outpatient Service for Children and Adolescents	Priority 2
02-040	MH Center-Based Crisis Receiving Center (CRC/23-hour crisis stabilization) Service for Adults (Region IV – non-priority)	Priority 1
02-041	MH Center-Based Crisis Receiving Center (CRC/23-hour crisis stabilization) Service for Children and Adolescents	Priority 1
03-001	MH Non-Center-Based Community Supports (Skill Building) Service for Adults	Non-Priority
03-011	DD Non-Center-Based Supportive In-Home Service	Non-Priority
04-001	MH Inpatient Psychiatric Service for Adults	Non-Priority
04-005	MH Inpatient Psychiatric Service for Children and Adolescents	Non-Priority
04-013	SA Medically Managed Intensive Inpatient Service - ASAM Level 4.0 for Adults	Priority 2
04-014	SA Medically Managed Intensive Inpatient Service - ASAM Level 4.0 for Children and Adolescents	Non-Priority
04-015	SA Medically Monitored Intensive Inpatient Service - ASAM Level 3.7 for Adults	Priority 2
04-016	SA Medically Monitored High Intensive Inpatient Service - ASAM Level 3.7 for Children and Adolescents	Priority 1
05-001	MH Intensive In-Home Service for Children and Adolescents	Non-Priority
06-003	SA Center-Based Medication Assisted Opioid Treatment Service	Priority 1
07-003	MH Outpatient Service	Priority 2
07-006	MH Non-Center-Based Community Crisis Service	Non-Priority
07-007	DD Non-Center-Based Crisis Stabilization Service - REACH	Non-Priority
07-013	SA Outpatient Service - ASAM Level 1.0 for Adults	Priority 2
07-014	SA Outpatient Service - ASAM Level 1.0 for Children and Adolescents	Priority 2
08-011	DD Sponsored Residential Home Service for Adults	Non-Priority
08-013	DD Sponsored Residential Home Service for Children and Adolescents	Priority 1
08-014	MH Sponsored Residential Home Service	Priority 1
10-001	DD In-Home Respite Service	Priority 2
11-001	MH Correctional Facility RTC Service	Non-Priority

14-001	MH Psychiatric Residential Treatment Facility (PRTF) Service for Children and Adolescents	Non-Priority
14-008	MH Residential Therapeutic Group Home Service for Children and Adolescents	Priority 1
14-035	DD Residential Group Home Service for Children and Adolescents	Non-Priority
14-060	SA Residential Clinically Managed Medium-Intensity Service - ASAM Level 3.5 for Children and Adolescents	Priority 1
14-063	SA Residential Clinically Managed Low-Intensity Service - ASAM Level 3.1 for Children and Adolescents	Priority 2
14-066	DD Residential ICF-IID Service for Children and Adolescents	Non-Priority
14-094	DD Residential Respite Service for Children and Adolescents	Priority 2
14-097	MH Residential Respite Service for Children and Adolescents	Priority 2
16-002	DD Case Management Service	Non-Priority
16-003	SA Case Management Service	Non-Priority
16-004	MH Case Management Service for Adults	Non-Priority
16-005	MH Case Management Service for Children and Adolescents	Non-Priority
18-002	MH ACT Service - Small Team	Non-Priority
18-003	MH ACT Service - Medium Team	Non-Priority
18-004	MH ACT Service – Large Team	Non-Priority