

CRC Contacts by Capacity-Building Focus Area		
	Provider	System
Focus Area →	If you are a PROVIDER or PROSPECTIVE PROVIDER who needs assistance with something other than HCBS, RST, CD services, or complex support situations:	If you are a SUPPORT COORDINATOR who needs assistance with something other than HCBS, RST, CD services, or complex support situations:
Contacts listed per region by focus area ↓	CONTACT	CONTACT
Region 1	Beth Pleinka-Bateman beth.pleinka-bateman@dbhds.virginia.gov 804-857-5005	Todd Cramer todd.cramer@dbhds.virginia.gov 804-229-2164
Region 2	Barry Seaver (Team Lead) barry.seaver@dbhds.virginia.gov 804-839-0332	Jen Kurtz jennifer.kurtz@dbhds.virginia.gov 804-461-0256
Region 3	Dorcas Fenyi Batton dorcas.fenyibatton@dbhds.virginia.gov 804-305-0955	Dianne Davis-Meadows dianne.davis-meadows@dbhds.virginia.gov 804-614-5812
Region 4	Kristen Beech kristen.beech@dbhds.virginia.gov 804-875-0697	Kim Snider (Team Lead) kimberly.snider@dbhds.virginia.gov 804-536-9514
Region 5	Nedria Ames nedria.ames@dbhds.virginia.gov 804-773-9354	Paula Smith paula.smith@dbhds.virginia.gov 804-613-7538
Statewide Contacts for HCBS, RST, new provider onboarding, CD services, and complex support situations	Ronnitta Clements (Individual and Family Waiver Lead) ronnitta.clements@dbhds.virginia.gov 804-382-2490	• Systems Issues Resolution Workgroup • Home and Community-Based Services Requirements (HCBS), Navigating the Waivers/Charting the LifeCourse • Regional Support Teams (RST) Referral Consultation
	Ashley Painter (RST Coordination) a.painter@dbhds.virginia.gov 804-928-9532	• Regional Support Teams (RST) Coordination and Support
	Sophia Maye-Smith (New Provider Onboarding) sophia.maye-smith@dbhds.virginia.gov 804-944-7089	• New provider onboarding, Provider Designations, My Life My Community Provider Hub, Provider Roundtable coordination, Jump-Start Funding, Provider Innovation Collaboratives
	Chesnut Pennington (CD Services) chesnut.pennington@dbhds.virginia.gov 804-857-5006	• Consumer-Directed Services and Services Facilitation
	Michelle Guziewicz (Complex Supports) michelle.guziewicz@dbhds.virginia.gov 804-461-0254	• State hospital moves • Hospital discharge meetings • Crisis situations/Complex support situations • Constituent concerns
Director	Eric J. Williams eric.williams@dbhds.virginia.gov 434-907-0072	

DD Service Areas by CSB				
Region 1	Region 2	Region 3	Region 4	Region 5
Alleghany Highlands Harrisonburg Rockingham Horizon Northwestern Rappahannock Area Encompass Region Ten Rockbridge Valley	Alexandria Arlington Fairfax-Falls Church Loudoun Prince William	Blue Ridge Cumberland Danville-Pittsylvania Dickenson Highlands Mt. Rogers New River Valley Planning District One Piedmont Southside	Chesterfield Crossroads District 19 Goochland-Powhatan Hanover Henrico Richmond	Chesapeake Colonial Eastern Shore Hampton-Newport News Middle Peninsula-NN Norfolk Portsmouth Virginia Beach Western Tidewater